

## TravelWatch – ISLE OF MAN

### INFORMATION BULLETIN 11 - July 2008

- **Supporters meetings** were held on 23<sup>rd</sup> June at the NSC. These meetings continue to be an important opportunity for briefing supporters on developments and for listening to supporters current concerns.
  - **Meetings** were held with the Director of Harbours, the Head of Buses and the Chief Executive of Flight Support during the period April - June. These were three positive meetings with a keen interest in passenger issues. The Isle of Man Harbours website [www.gov.im/harbours](http://www.gov.im/harbours) now has a link to [www.travelwatch-isleofman.org](http://www.travelwatch-isleofman.org) on their LINKS page.
  - TravelWatch issued statements around the time of the collapse of **Euromanx** and continue to monitor the fall out from this incident.
  - TravelWatch have prepared **posters** about our work suitable for display on noticeboards. If you would like a poster to display please contact TravelWatch.
  - Our website – [www.travelwatch-isleofman.org](http://www.travelwatch-isleofman.org) - has an increasing number of links to other websites and continues to attract visits from many sources.
  - TravelWatch is preparing advice on **how to complain** to operators which we plan to publish soon on our website.
  - TravelWatch **Passenger Information Sheets** are available in the Welcome Centre at the Sea Terminal. The Steam Packet have also produced their own version of our Passenger Information Sheet for Liverpool which is carried on board the Viking.
  - Following the Steam Packet's purchase of **Incat 050**, TravelWatch has written to the Steam Packet welcoming the investment and suggesting that passengers are consulted about the refurbishment and upgrading planned for the craft.
  - TravelWatch Isle of Man has prepared a submission to the **Bus Timetable Review** that we will be publishing shortly.
  - **Passenger Information**
  - Our website - [www.travelwatch-isleofman.org](http://www.travelwatch-isleofman.org) - now includes summary information for passengers on the Liverpool, Manchester, Birmingham and London routes. These passenger information sheets are also available at the Welcome Centre at the Sea Terminal
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