## **INFORMATION BULLETIN 6 – July 2007**

- 1. A further meeting of supporters took place at the Claremont Hotel on 25th June
- 2. An initial meeting took place between TWIOM and the Steam Packet Company represented by Mark Woodward and John Watt on May 11th
- 3. TWIOM representatives were in attendance at the official opening of the new Welcome Centre on May 3rd.
- 4. TWIOM wrote to the airport director in May about improving information to passengers in the departure lounge. Mrs Reynolds has agreed to raise this issue with those responsible.
- 5. Other meetings with operators are being arranged.
- 6. The Airport Director is currently seeking passenger views about their preferred options for a possible new service to a north London airport. Is Luton or Stansted better for you? Views to the Airport Director please in writing or e-mail to <a href="mailto:admin@iom-airport.com">admin@iom-airport.com</a>. TWIOM welcomes this open consultation with passengers.
- 7. Following public criticism of the Steam Packet, Tynwald has decided to set up a select committee to examine Steam Packet fares. TWIOM plans to contribute to the work of the select committee on behalf of passengers.

## **Passenger Information**

- 1. Passengers travelling to Manchester should be aware of the FREE bus services that operate around the city centre. These provide valuable links between the railway stations and the main shopping areas. The most frequent service is the route from Piccadilly Station via Deansgate to Victoria Station a service that runs about every 5 minutes.
- 2. Work is about to commence on the third platform at Manchester Airport Station. This is good news for Isle of Man passengers as a third platform will result in improved train services and improved performance for our passengers flying to Manchester and wishing to continue their journey by train.
- 3. Merseytravel have improved their bus services between Liverpool Airport and Liverpool South Parkway, making onward journeys from Liverpool Airport by rail easier for Isle of Man passengers. At Liverpool South Parkway information about flight arrivals and departures is now displayed together with bus and train information.
- 4. There are also hopeful signs that there will be significantly improved train services from Liverpool South Parkway to the Midlands and to Yorkshire and the North East in the next year or two. TWIOM will keep our passengers informed if these improvements materialise.