

INFORMATION BULLETIN 8 – December 2007

A meeting with Steve Howson, Head of Buses, took place on 11th September to update TWIOM on the **Bus Review**

On September 18th, we had an informal meeting with the Tynwald Select Committee on the **Steam Packet Company**.

A meeting with the **Office of Fair Trading** took place on 9th October. This enabled us to be briefed as to the assistance OFT could give to passengers.

A further meeting with the **Steam Packet** took place on 8th November to discuss our evidence to the Tynwald Select Committee and the winter timetable

On 17th November, we held our first **public meeting** at the Villa Marina from 10.00-13.00 around 60 people attended .Highlights of the meeting included:-

- · Presentation by Andrew Hinder, Manx2 ,on their approach to passengers
 - · Feedback from passengers including a lack of adequate public transport information about Blackpool Airport, something Manx2 immediately rectified.
 - · Report back from Paul Moncaster TWIOM on other airport and air operators issues followed by discussion and questions
 - · Introduction by Steve Howson, Head of Buses, to the Bus Review followed by discussion and questions
 - · Report back by Dick Clague, TWIOM, on our evidence to the Select Committee and issues around Steam Packet's winter timetable followed by questions and discussion
 - · Report Back by Paul Moncaster on our meeting with the Office of Fair Trading
 - · General discussion. Those present endorsed the timing of the meeting – the next meeting is planned for Saturday 1st March 2008.
 - · Those attending were able to collect passenger Information sheets about travel at London and Liverpool.
 - · Hospital Bus Service issues was the focus of a stall which also provided wider TravelWatch literature such as London TravelWatch's annual report.
- On 23rd November we gave evidence in public to the Tynwald Select Committee on the **Steam Packet** and this was extensively reported in the local press.

A useful and positive meeting was held with Andrea Hayes of **Flybe** Belfast at the Airport on 30th November.

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