

TravelWatch- **ISLE OF MAN**

Arrey Troait – Ellan Vannin

Representing and promoting the interests of Isle of Man Passengers

PRESS RELEASE: embargoed until 0600 on Monday 21st. July

“Improved Bus Services to the Hospital and a new interchange in Douglas are key priorities” says Passenger Watchdog.

In a wide ranging submission to the Bus Timetable Review, TravelWatch underlines the need to improve services to the Hospital and to create a new bus interchange in Douglas. Copies of the submission are available on our website www.travelwatch-isleofman.org

Chairman Brendan O’Friel says:-

“There was a regrettable failure to include proper public transport planning in the scheme for the new hospital. Consequently, Isle of Man Transport has had difficulty in providing a satisfactory service. Patients attending hospital are especially vulnerable and we seek substantial and early improvements to the service. It is also very regrettable that a new Bus interchange in Douglas has not been provided since the closure of the facility at Lord Street. Providing a new properly equipped Bus Interchange in Douglas is also a major priority.

Other proposals highlighted in the Submission include:-

- Improvements needed to the integration of public transport across the Island together with better links at the Airport and Sea Terminal
- The development of a long term plan for integrated public transport for the Island
- Substantial improvements in information for passengers
- A clear complaints system for when problems occur

Issued by:

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Notes for Editors:

TravelWatch ISLE OF MAN was founded in January 2007 in order "To represent and promote the interests of Isle of Man passengers"

Our key objectives are:

- To provide opportunities for passengers to express their concerns and needs
- To influence Public Transport Authorities and Operators to improve services for passengers
- To provide Public Transport Authorities and Operators with a passenger organisation to consult
- To encourage integrated public transport provision both on and off the Island.
- To co-operate with other bodies in the interests of passengers.