

New Parking Arrangements at Liverpool Airport

Liverpool John Lennon Airport (LJLA) will shortly be introducing changes to the car parking arrangements for those drivers visiting the Airport to either drop off or pick up passengers.

Following a review of the existing arrangements, from Monday 10th April drivers will continue to have a choice of facilities at LJLA, however there will be changes to the parking charges. These include:

- The Free period in the Drop Off 2 car park, which is located a short walk from the terminal, will be extended from 20 minutes to 40 minutes.
- The tariff in the Express Drop Off and Pick Up facility which is located directly opposite the terminal, will be increased from £2 to £3 for up to 20 mins.

Other tariff changes to these car parks will now mean that stays of longer than 20 minutes and less than 4 hours are now best accommodated in the short stay multi storey car park.

Unlike most other UK airports, LJLA continues to offer free parking for those drivers both dropping off and picking up passengers. However a number of Airport users have commented that the 20 minute free parking time period in the Drop Off 2 car park was insufficient for those drivers wishing to assist friends or relatives to or from the terminal building.

By doubling the free parking period to 40 minutes, drivers should now have ample time to walk the 10 minutes to/from the terminal, whilst accompanying passengers and still be able to take advantage of no parking charges.

The tariff in the Express Drop Off and Pick Up facility has been increased in order to better manage demand and reduce congestion in this area caused by growing passenger numbers and popularity of products. The increased charge is to encourage more drivers to make use of the other parking areas available.

This facility is intended for drivers who wish to stop briefly to drop off or collect passengers closest to the terminal building, however vehicles are remaining in this area for longer than is necessary. The new tariffs will mean that vehicles waiting in this area for over 20 minutes will be better served by the short stay rates available in the Multi Story Car Park.

Passengers with disabilities and who are blue badge holders can continue to use the Express Drop Off and Pick Up facility and park closest to the terminal at no charge for up to 40 minutes.

An Airport spokesperson commented, "We have listened to feedback from our customers and extended the free parking period in the Drop Off 2 car park in addition to installing improved signage to this facility.

Whilst charges have increased in the Express Drop Off and Pick Up facility, we continue to offer customers a choice of pick up/drop off options and unlike most other UK airports, drivers can choose to both drop off and pick up passengers here for no charge.

Car parking revenues are an essential part of the Airport's business model with income reinvested back into the business, bringing improved passenger facilities for all Airport users as can be seen with the latest terminal improvement works currently underway."

Liverpool John Lennon Airport advises passengers and drivers to plan ahead and view all the parking choices before travelling.



Changes to the drop off and pick up car parking facilities

Background information

From Monday 10th April there will be changes to the **Drop off and pick up** facilities for drivers of vehicles using Liverpool John Lennon Airport.

All drivers will now have a choice of using either the existing **Express Drop Off & Pick Up Car Park** with a minimum fee of £3 for a stay of up to 20 minutes, or to use **Drop off 2** with a free period of up to 40 minutes.

It has been necessary to make these changes to better manage demand and reduce congestion in this area caused by growing passenger numbers and popularity of products.

Customer feedback shows that many drivers are subject to congestion in Express Drop Off and Pick UP car park, which is impacting on both customer experience and creating safety concerns as the number of vehicle movements in this area increase.

Express Drop Off and Pick Up Car Park

The **Express Drop Off and Pick Up Car Park** is designed for drivers who wish to stop briefly to drop off or collect passengers, close to the terminal building. There are covered waiting areas for passengers as well as pay on exit technology, where drivers can pay by cash or card without having to leave their vehicle.

Duration	Tariff
Up to 20 mins	£3
Up to 1 Hour	£10
Up to 2 Hours	£20
Up to 24 Hours	£50
24 Hours + (or part)	£50 per day

Blue Badge holders will be permitted to park in designated bays for free, for a period of up to 40 minutes in this car park. Badge holders simply take their Blue Badge to the Car Park Kiosk located on the ground floor of the Multi Storey Car Park to obtain a validated exit ticket.

Drop Off 2 Car Park

This car park is designed for drivers who wish to drop off or collect passengers free of charge, a short walk from the terminal building. The free period in this car park has been increased from 20 minutes to 40 minutes, allowing passengers plenty of time to make the short walk to and from the terminal should they wish to accompany passengers, and still park free of charge. For periods of stay over 40 minutes better value for money parking is available at the Multi Storey Car Park.

Duration	Tariff
Up to 40 Minutes	Free
Up to 1 hour	£8
Up to 2 Hours	£10
24 Hours	£50

Multi Storey Car Park

The Multi Storey Car Park is the most cost effective options for passengers who wish to park close to the terminal building for longer than of 20 mins. This car park is the recommended option for drivers who are coming to pick up or drop off passengers at the airport and wish to accompany them to or from the terminal building.

Duration	Tariff
Up to 40 Minutes	£5
Up to 1 Hour	£6.50
Up to 2 Hours	£10
Up to 4 Hours	£15
Up to 24 Hours	£40